



THE SECURITY ALARM SHOP

Instructions for VISTA 20 alarm system

To Arm Alarm when going out:

Enter four digit code assigned to you and then press #2 (marked AWAY). This will give you a 60 second countdown to exit. If you forget something and need to reenter the building, do not try to beat the countdown. Disarm the system, then rearm the system when you are leaving again.

To Arm Alarm while staying in:

Enter four digit code assigned to you and then press #3 (marked STAY). This will immediately arm the system in the STAY mode, which means all doors and windows will be armed but the Motion Detectors will not be armed. This allows you to move around inside the building and not set off any alarms while still protecting the perimeter of the building.

To Disarm Alarm:

When you enter the predetermined entry door (with delay), the system keypad will start a 30 second countdown and start to beep. You must enter your four digit code and then press #1 (marked OFF) to disarm the alarm system. If you do NOT enter the correct code and #1 in time, the alarm will sound and alarm will dial out to our monitoring station. First the premise phone # is called, then another number of your choosing, and if the correct password is not given the police are then dispatched. After dispatch, we will continue to call people on your call list until someone is notified or the end of the list is reached.

To Bypass Zones:

All zones must be closed in order for the alarm to show READY so you can arm the system. At times you will need to bypass zones so you can arm the system. Example: One of your magnetic contacts is malfunctioning and it shows that the zone is open no matter what you do. You can bypass this zone temporarily until we can come out to fix the problem. Take note of the zone number that the system thinks is open – in this example let's say zone 02 Living room window is showing FAULT, or OPEN. You would enter your four digit code, press 6 to bypass, then enter 02 (representing the zone number you want to bypass, or ignore). Wait a few seconds and the screen should show READY TO ARM. You then can arm the system like normal, keeping in mind that zone 02 is now being ignored. You must bypass each time you arm the system, as this is a temporary, not permanent, fix. To bypass all open zones simply enter your four digit code, press 6 to bypass, then press # for all open zones to be bypassed.

Chime:

The chime feature will emit a chime from the keypad whenever a door or window is open. Some people like this feature and some find it annoying. To toggle the chime sound on or off, enter your four digit code and then #9 for chime.

If you do set off alarm accidentally:

Do not wait for the monitoring station to call. All authorized people allowed to open/close should know the number to call and the password to call off the police. Upon false alarm, immediately call 1-800-482-9800 and tell them your password.

Understanding user numbers and codes:

The VISTA 20 can hold up to 15 different user numbers. The master user is user 02. All other users can be programmed with unique codes. Please keep track of who is assigned to these user numbers in case you need to change their codes or delete them completely from the system. Only the master user can add, change or delete codes. To add or change a code, use the following sequence: 4 Digit Master Code, Press 8 (marked CODE), then two digit user # that you want to edit, then the new four digit code. If you are changing user # 02 code (the master code), you must enter the new four digit code twice – it needs you to be absolutely sure you are entering the correct code.

Here is an example of changing user #4's code to 9988 ---- MASTER CODE + 8 + 04 + 9988

Here is an example of changing the master code from 1234 to 5555 ----1234 + 8 + 02 + 5555 + 5555

To DELETE a code user ---- MASTER CODE + 8 + USER TO DELETE + # + 0